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APPLICATION NO.	F	ILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO	
10/016,785		12/06/2001	Alan L. Ferguson	01-409	3421	
719	7590	09/13/2004		EXAMINER		
CATERPI		=	STEELMAN, MARY J			
100 N.E. ATENT D		REET	ART UNIT	PAPER NUMBER		
PEORIA, I	L 616296	5490	2122			
			DATE MAILED: 09/13/2004			

Please find below and/or attached an Office communication concerning this application or proceeding.

		Application	No.	Applicant(s)				
		10/016,785		FERGUSON ET AL.				
	Office Action Summary	Examiner		Art Unit				
		Mary J. Stee	elman	2122				
	The MAILING DATE of this communication a	appears on the c	over sheet with the c	orrespondence ad	dress			
THE - Exter after - If the - If NC - Failu Any - earne	ORTENED STATUTORY PERIOD FOR REF MAILING DATE OF THIS COMMUNICATION resions of time may be available under the provisions of 37 CFR SIX (6) MONTHS from the mailing date of this communication. period for reply specified above is less than thirty (30) days, a repriod for reply is specified above, the maximum statutory perior to reply within the set or extended period for reply will, by star reply received by the Office later than three months after the may end patent term adjustment. See 37 CFR 1.704(b).	N. t 1.136(a). In no event reply within the statuto iod will apply and will e tute, cause the applica	, however, may a reply be time ry minimum of thirty (30) days expire SIX (6) MONTHS from the tition to become ABANDONE	ely filed s will be considered timely the mailing date of this co	y. ommunication.			
Status								
1)⊠	Responsive to communication(s) filed on $\underline{06}$							
2a) <u></u> □	<i>`</i> —	his action is nor						
3)□	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.							
Dispositi	ion of Claims			2				
5)[Claim(s) 1-27 is/are pending in the applicati 4a) Of the above claim(s) is/are withd Claim(s) is/are allowed. Claim(s) 1-27 is/are rejected. Claim(s) is/are objected to. Claim(s) are subject to restriction and	drawn from cons						
Applicat	ion Papers							
10)⊠	The specification is objected to by the Exam The drawing(s) filed on <u>06 December 2001</u> is Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct oath or declaration is objected to by the	is/are: a) ☐ acc the drawing(s) be rection is required	held in abeyance. See I if the drawing(s) is obj	e 37 CFR 1.85(a). lected to. See 37 CF	FR 1.121(d).			
Priority (under 35 U.S.C. § 119							
12)□ a)	Acknowledgment is made of a claim for foreign All b) Some * c) None of: 1. Certified copies of the priority docume 2. Certified copies of the priority docume 3. Copies of the certified copies of the papplication from the International Buresee the attached detailed Office action for a line of the papplication from the International Buresee the attached detailed Office action for a line of the papplication from the International Buresee the attached detailed Office action for a line of the papplication from the International Buresee the attached detailed Office action for a line of the papplication from the International Buresee the attached detailed Office action for a line of the papplication from the International Buresee the attached detailed Office action for a line of the papplication for a	ents have been ents have been priority documen reau (PCT Rule	received. received in Applicati ts have been receive 17.2(a)).	on No ed in this National	Stage			
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3) 🛛 Infor	ce of Draftsperson's Patent Drawing Review (PTO-948) mation Disclosure Statement(s) (PTO-1449 or PTO/SB/er No(s)/Mail Date <u>12/06/2001</u> .	/08)	5) Notice of Informal P		O-152)			

Art Unit: 2122

DETAILED ACTION

1. Claims 1-27 are pending.

Information Disclosure Statement

2. IDS received 12/06/2001 has been considered.

Drawings

- 3. The drawings are objected to as failing to comply with 37 CFR 1.84(p)(5) because they include the following reference character(s) not mentioned in the description: Fig. 2 is missing a description for # 320 in the Specification. See page 12, [34]. Corrected drawing sheets in compliance with 37 CFR 1.121(d), or amendment to the specification to add the reference character(s) in the description in compliance with 37 CFR 1.121(b) are required in reply to the Office action to avoid abandonment of the application. Any amended replacement drawing sheet should include all of the figures appearing on the immediate prior version of the sheet, even if only one figure is being amended. The replacement sheet(s) should be labeled "Replacement Sheet" in the page header (as per 37 CFR 1.84(c)) so as not to obstruct any portion of the drawing figures. If the changes are not accepted by the examiner, the applicant will be notified and informed of any required corrective action in the next Office action. The objection to the drawings will not be held in abeyance.
- 4. Applicant should delete 'Application No. 01-409' from the margin of Figs. 1 and 2.

Claim Rejections - 35 USC § 103

- 5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person

Art Unit: 2122

having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

6. Claims 1-27 are rejected under 35 U.S.C. 103(a) as being unpatentable over US Patent 6,529,784 B1 to Cantos et al., in view of WO 97/46932 to Lee and Kyle (12/1997).

Per claims 1, 12, and 26:

-updating software installed on a machine, the machine having at least one non-volatile memory for storing the software, comprising:

-a remote data storage system for storing identifying information of said software;

(Cantos: Col. 2, lines 29-30, "...agent for collecting configuration, diagnostic, frequency of use of other information from the target computer system...")

-a remote processor for monitoring said remote data storage system to determine if updates are available for said software;

(Cantos: FIG. 1, col. 2, lines 50-52, "...components of the system for monitoring target computer systems and communicating software information to target computer system users.")

-a remote communications system operably connected to said remote processor, said remote communications system receiving said available updates from said remote processor and relaying said available updates to said machine for storage in said non-volatile memory.

(Cantos: Col. 6, lines 13-21, "The control server may also access information in the KB to determine when the new software packages are available to customers. Upon finding that a new software package is available, the control server may send a general message to all agents communicating with the control server that the software package is available. Alternatively, the

Art Unit: 2122

control server may send a message that the software package is available to only those agents whose target computer system are compatible with the new software package.")

Cantos failed to specify that the update would be to non-volatile memory. However, Lee and Kyle disclosed a remote updating system and method and specified (page 8, lines 12-13) that "hardware, firmware, or software in the client system" or (page 6, line 35) 'ROM' could be upgraded. Hardware and firmware are non-volatile.

Therefore, it would have been obvious, to one of ordinary skill in the art, at the time of the invention, to modify Cantos to include updates to non-volatile memory, as it is well known in the art, providing for resident code of the most desired version.

Per claims 2, 13, 17, and 27:

-an interface for notifying an owner of said machine of said available update.

(Cantos: FIG. 2B, #204, #206, col. 8, lines 44-55, "If the message is related to the target computer system, the agent determines whether the information is to be sent to the user...")

Per claims 3, 14, and 15:

-said interface allows said owner to communicate acceptance of said available update and wherein said available update is relayed to said machine upon said owner communication acceptance.

Art Unit: 2122

(Cantos: FIG 2B, #206, #210, col. 8, lines 55-58, "...initiates the presentation of relevant information to the user, either through the management tool GUI, electronic mail, a printed report or some other form...user input may be required for further action", col. 9, lines 3-5, "...after communicating the relevant information to the user, the agent would proceed to block and would perform these download and installation functions if instructed to do so by the user..."

Cantos fails to specifically state "update is relayed to said machine upon said owner communicating said acceptance." However, Lee and Kyle disclosed (page 7, lines 13-14) "process is useful for upgrading a client system in order to modify it based on payment of an appropriate agreed upon price..." and (page 7, lines 32-34), "program proceeds to the 'receive upgrade cost from server'...then goes to the 'is upgrade cost acceptable?" Lee and Kyle more explicitly demonstrate owner acceptance. Therefore, it would have been obvious, to one of ordinary skill in the art, at the time of the invention, to modify Cantos, to include owner communicating acceptance, because Cantos also relates to updates to owner's computers, and suggests that fees and payment may be involved (col. 10, lines 23-25 and col. 10, lines 42-44) in an updated software installation..

Per claim 4:

-said interface includes an electronic message for notifying said owner.

(Cantos: FIG. 2B, col. 8, lines 55-58, "...initiates the presentation of relevant information to the user...user input may be required for further action..."

Art Unit: 2122

Per claims 5 and 18:

-said electronic message includes a link to a web site allowing said owner to communicate

acceptance of said available update.

(Cantos: Col. 3, line 55, "... Web server...", col. 6, lines 39-50, "A user query may be submitted

to the control server...or...directly from the user through a Web browser and the Web server...A

user query may also be sent to determine whether upgraded versions of software packages are

available and compatible..."

Per claims 6 and 16:

-a billing system operably connected to said remote processor for billing said owner for said

accepted available update.

(Cantos: Col. 2, lines 40-42, "...enrolling customers to receive computer system management

services for a fee...", col. 10, lines 23-25, "The software and hardware management services

described above may be provided to subscribing customers for a fee", col. 10, lines 42-44,

"...payment status information, billing and subscription about the customer is stored..."

Per claim 7, 19, 20 and 21:

-a machine processor for polling said at least one non-volatile memory to collect said identifying

information;

(Cantos: Col. 4, lines 5-7, "An agent associated with a target computer interrogates the target

computer of system information. The agent may be implemented using a polling-only

Art Unit: 2122

approach...", col. 6, lines 30-34, "An agent may be multi-threaded to perform several operations at once...listen for software configuration and alert messages from the control server and transmit information to the management tool, control server, of KB..."

-a machine data storage system for storing said identifying information, said identifying information being relayed from said machine data storage system to said remote data storage system.

(Cantos: Col. 4, lines 46-48, "The agent transmits target computer system information in a communications network over network connection...", col. 7, line 66- col. 8, line 1, "...agent transmitting a message containing target computer system information to the control server through the communications network.

Per claims 8 and 22:

-a machine communication system operably connected to said machine processor, said machine communication system receiving said available update from said remote communication system. (Cantos, Col. 8, lines 44-46, "If the message is related to the target computer system, the agent determines whether the information is to be sent...", col. 8, lines 55-58, "...initiates the presentation of relevant information to the user, either through the management tool GUI, electronic mail, a printed report or some other form...user input may be required for further action.")

Per claims 9-11 and 23-25:

Application/Control Number: 10/016,785 Page 8

Art Unit: 2122

-said remote communication system comprises wireless communication means / cellular system / satellite system.

(Cantos: Col. 3, line 19, "...mobile/wireless...", col. 3, line 49, "...satellite, cellular..."

Conclusion

7. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Mary Steelman, whose telephone number is (703) 305-4564. The examiner can normally be reached Monday through Thursday, from 7:00 AM to 5:30 PM If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tuan Dam can be reached on (703) 305-4552. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Mary Steelman May Stutron

08/30/2004

WEIY. ZHEN
DRIMARY EXAMINER